

Coronavirus Disease 2019 (COVID-19) Guidance: Home-Based Service Delivery

SUMMARY – Coronavirus Disease 2019 (COVID-19) continues to spread and has been confirmed in Vermont. The Vermont Department of Health is recommending the following guidance for home-based services delivery.

Non-essential Services

Suspend all non-essential face-to-face visits. Agencies/programs are encouraged to use remote/virtual visit options, where available.

Essential Services

Essentials services should determine if remote or virtual visits are an option in accordance with their statutory and funding requirements. In cases where home-based service delivery is required, use the following screening questions to determine if the visit should continue. These questions should be asked of the consumer/family and of the worker:

1. Have you been in close contact with a person who has COVID-19?
2. Have you felt unwell with respiratory symptoms in the last few days? For example, have you had a cough, high temperature, shortness of breath, or difficulty breathing?

The Agency of Human Services departments will make decisions about essential versus non-essential home-based services, together with their service providers.

FOR ADDITIONAL INFORMATION & UPDATES – Please visit the Vermont Health Department's, the Centers for Disease Control and Prevention OR the Department of Disabilities, Aging and Independent Living's website at:

- <https://www.healthvermont.gov/response/infectious-disease/2019-novel-coronavirus>
- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- <https://dail.vermont.gov/novel-coronavirus-information>