Technology Notes

1) All participants will be muted upon joining the call. If you dialed in or out, unmute by pressing #6 to ask a question (and press *6 to mute).

Presenters: Please avoid the use of speakerphone and make sure your computer speaker is muted if you dialed in via phone.

2) To ask or respond to a question using the Chat box, type your question and click the icon or press Enter to send.
Overview

- Situation update
  - Surveillance
  - Testing update
  - Pediatric Orthopedic care
  - Other updates/resources

- Sharing practice strategies:

- Question and Answer

[Please note: the COVID-19 situation continues to evolve very rapidly – so the information we’re providing today may change quickly]
Situation Update


<table>
<thead>
<tr>
<th>Positive test results*</th>
<th>512**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total tests conducted</td>
<td>6,582</td>
</tr>
<tr>
<td>Deaths*</td>
<td>22</td>
</tr>
<tr>
<td>People being monitored</td>
<td>62</td>
</tr>
<tr>
<td>People who have completed monitoring</td>
<td>745</td>
</tr>
</tbody>
</table>

Number of New and Cumulative Vermont COVID-19 Cases

[Graph showing the number of new and cumulative Vermont COVID-19 cases]

April 6, 2020

Situation Update

- VDH Age Group Distribution (4/4/20):

![Distribution of Vermont COVID-19 Cases by Age Group](image)

- Median Age: 56 years
- Average Age: 55 years
Situation Update (cont’d.)

- **Surveillance**
  - Hospitalized patients with COVID-19 = 28
  - Hospitalized patients under investigation = 63 (7 pts. in ICU; 3 on ventilators)

- **Testing site update:**
  - FQHCs: *(New) Wells River Health Center* still slated to open Tuesday, 4/7/20 – *provider referral required*.
  - Putney site closed Saturday (4/4) – served initial flurry of patients, but now supplanted by other local testing capacity
Pediatric Orthopedic Care (Jenny Lisle, MD, UVM MC)

- Receiving many inquiries re; ped ortho acute care (special concerns re: emergent/urgent care)
- Dr. Lisle is seeing acute ped ortho pts. at Tilley Drive
  - Reviews all pediatric triages/referrals daily
  - Is available to assist with concerns for DDH, foot deformities, birth fractures, limping child & other issues
- Pediatric fracture care:
  - Placing soft roll fiberglass waterproof casts at Tilley for all UE/LE fractures - parents/ caregivers given instructions re: cast removal at home (incl. timing)
  - Dr. Lisle conducts phone follow up (video coming soon)
  - Tilley Drive has pediatric DME on site (WeeWalkers, cock up wrist splints and Sarmiento braces).
VMS Rounds: Special COVID-19 Resources


  - Loan/grant options
  - Employment resources
  - Member affinity programs
  - Vaccine payment advocacy
Vermont Medicaid (Banner 4/6/20):

Prior Authorizations End Dates - COVID-19
Existing approved Prior Authorizations end dates will extend an additional 6 months during the COVID-19 public health emergency. This will remain in effect until the termination of the emergency declaration.
CHAMP ADHD Project

Sharpening our Focus on ADHD: Using Guidelines and Partnerships to Improve Outcomes and Clinician Wellness

- Committed to sustaining the project
- Activities entirely up to practices
  - 22 practices have submitted some data
- Outstanding call topics (we hope to have)
  - Building Partnerships with schools to coordinate care
  - Medication Safety and Security/Coding and Billing
  - Transition to adult care for kids with ADHD
Sharing Practice Strategies

National Perspective of COVID Impact on Independent Pediatricians
Chip Hart – PCC Pediatric EHR Solutions
National Perspective of COVID Impact on Independent Pediatricians
Thank you.
Disclaimers

- What is PCC?
- What is Chip?
- What isn’t Chip?
Vermont

- Ahead of the curve on payment/coverage
- Ahead on bending the curve
- Ahead organizationally
Daily Visit and Charge Variation Compared to Baseline

(Baseline = 2/17/20-3/8/20)

% of Norm

Sick Visits  Well Visits  Total $ Charged

Data 2

AVG Daily Charges and Payments Per Practice

PCC Pediatric EHR Solutions
Data 3

AVG Daily Visit Volume Per Practice

PCC Pediatric EHR Solutions
Data 4

Office Visit Modality Breakdown
(Including Sick and Well Visits)

- In-person
- Phone
- Portal
- Telehealth
Data 6

March Charges vs. Jan/Feb

% of Practices

% of Charges

0% 28% 32% 35% 39% 42% 46% 49% 52% 56% 59% 63% 66% 70% 73% 77% 80% 84% 87% 91% 94% 96% 100%
Data 7

E&M Distribution of Telemedicine Visits

PCC Clients, COVID

%age of Visits

2020-03-01 to 2020-12-31
Lessons Learned

- Adopt Telemedicine LAST MONTH
- Have Important Conversations LAST WEEK
- SBA Loans – EIDL and PPP THIS WEEK
- Agility and Flexibility
- Stay Healthy
- Plan for The Rebound
Resources

- The Business Impact Of COVID-19 On Pediatric Practices WEBINAR (pediatricsupport.com)

- COVID Forum (forum.pediatricsupport.com)
Questions/Discussion

- Q & A Goal: monitor/respond in real time – record/ disseminate later as needed (and/or revisit next day).
- For additional questions, please e-mail:
  - vchip.champ@med.uvm.edu
  - What do you need – how can we be helpful (specific guidance)?
- Next CHAMP call: Wednesday, April 8, 12:15-12:45 (same webinar/call information – invitation to follow)
- Please tune in to VMS call with Commissioner Levine:
  Tomorrow – Tuesday, April 7, 12:15-12:45
  Phone: 1-802-552-8456
  Conference ID: 993815551