



**Improvement Partnership (IP) Operations Training
September 12-13, 2012**

**University Guest House and Conference Center
Salt Lake City, Utah**

Meeting Agenda

Wednesday, September 12th

7:30 Breakfast Opens
Douglas Ballroom East

8:00 Welcome and Introductions

*Sara Barry, Assistant Director
Vermont Child Health Improvement Program (VCHIP)*

8:30 NIPN Ahead...

*Judith Shaw, Executive Director, VCHIP
Chuck Norlin, Director
Utah Pediatric Partnership to Improve Healthcare Quality (UPIQ)*

- Recent accomplishments
- Highlights from the 2012 IP Process Evaluation
- Overview of the NIPN strategic plan

9:00 What Have You Done with Your IP Lately?

*Sara Barry, VCHIP
Kim Paul, Quality Improvement Associate, VCHIP*

- Foster networking opportunities
- Gather new ideas for your IP

10:00 Refreshments Break

10:15 Keynote: It Should Have Started in Medicine: Achieving Best Patient Outcomes

*Brent James, MD, MStat, Chief Quality Officer and Executive Director
Institute for Health Care Delivery Research, Intermountain Healthcare*

11:30

Engaging and Maintaining Relationships with Stakeholders

Jane McGrath, Director

Envision New Mexico: The Initiative for Child Healthcare Quality

Mary Jo Paladino, Executive Director

Child Health Improvement Partnership for Quality in Indiana

- Identifying the “right” stakeholders to engage in an IP
- Managing stakeholders’ expectations
- Integrating new members
- Negotiating conflicts among stakeholders

12:00

Lunch: Special Interest Discussions and Networking Opportunities

Discussion Topics:

- Practice recruitment strategies
- National priorities and NIPN’s response
- Supporting QI activities through QI TeamSpace
- The multiple meanings of medical home

1:00

A Glimpse into Lunchtime Discussions

Kim Paul, VCHIP

1:15

The Day-to-Day Role of the QI Coach

Sandra DeBry, NIPN Quality Improvement Coach

National Improvement Partnership Network

Carole Conley, Education and Outreach Manager, Envision New Mexico

Homa Rehmani, Quality Improvement Specialist, UPIQ

- Effective QI coaching strategies
- Discuss the differences between training, coaching, and “doing” the work
- Onboarding new QI coaches
- Setting the performance expectation trajectory for QI coaches

2:45

Refreshments Break

3:00

Teaching Quality Improvement through Interactive Activities

Sara Barry, VCHIP

Kim Paul, VCHIP

- Model a QI activity to teach and debrief QI concepts
- Overview of activities to teach specific QI concepts
- Sharing activities and techniques that IPs have used successfully

- 4:15 Reflection and Discussion
Chuck Norlin, UPIQ
- 4:45 End of Day One
- 6:30 Optional Dinner: Aristo's
224 S 1300 E
Salt Lake City, Utah 84102
www.aristosrestaurant.com

Thursday, September 13th

- 7:30 Breakfast Opens
Douglas Ballroom East
- 8:00 Overview of the Day
- 8:05 Visual Data Display: How do IPs Most Effectively Share Data to Inform and Engage QI Teams?

Sara Barry, VCHIP
Colleen Reuland, Executive Director
Oregon Pediatric Improvement Partnership (OPIP)
- Share examples of visual data displays across IPs
 - Discuss advantages and limitations of selected data displays
- 9:05 Innovative Project Designs

Sandra DeBry, NIPN
Colleen Reuland, OPIP
Kirsten Bennett, Education and Outreach Manager, Envision New Mexico
- Effective QI models for IPs
 - Enhancing QI projects through the innovative use of technology
 - Facilitated discussion of effective strategies from around the country
- 10:20 Refreshments Break

- 10:45 Navigating the American Board of Pediatrics' Maintenance of Certification (MOC) Process
- Kristi Johnson, Senior MOC & Quality Activity Approval Administrator
American Board of Pediatrics
Mark Weissman, Executive Director
DC Partnership to Improve Children's Healthcare Quality*
- Describe characteristics of successful MOC projects
 - Practical tips and timelines for MOC application review and approval
 - Reflections on experiences from the field
- 11:45 Lunch: Special Interest Discussions and Networking Opportunities
- Discussion Topics:
- NIPN multi-state project development
 - Maximizing learning opportunities through MOC and other incentives
 - Methods for analyzing QI data
 - Effective methods to close out projects
- 12:45 A Glimpse into Lunchtime Discussions
- Kim Paul, VCHIP*
- 1:00 Turning Training into Action: What Will Your IP do by Next Tuesday?
- Sara Barry, VCHIP*
- Synthesize ideas gathered over the two-day training
 - Identify three strategies to implement in your IP
- 2:00 Group Reflection and Wrap-Up
- Jane McGrath, Envision New Mexico
Sandra DeBry, NIPN*
- 2:30 Meeting Adjourns – Safe Travels