

Federal Employee Program (FEP)
Interim Measure for telehealth provided by non-Teladoc Providers

FEP contracts with Teladoc to administer the FEP telehealth services benefit. Teladoc is responsible for their own telehealth network. The telehealth benefit is specific to Teladoc and their contracted providers.

Effective 3/18/2020 (and will remain until further notice)

Telehealth services can be provided by Blue Cross and Blue Shield of Vermont Network providers, if the service is able to be rendered via telehealth, and the service being provided is one that is eligible for coverage through the FEP benefits.

Telehealth services are subject to FEP members office visit copayments. If rendered by a primary care provider, PCP copayment, if rendered by a specialist, a specialist copayment, etc.

Services need to be billed with applicable modifier 95, GT or GQ and a place of service 02.

FEP is also allowing the following telehealth-specific procedure codes when billed by BCBSVT contracted providers. These must be billed with a place of service 02 and modifier GT:

99421	Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 5-10 minutes
99422	Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 11-20 minutes
99423	Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 21 or more minutes
98970	Qualified nonphysician health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 5-10 minutes
98971	Qualified nonphysician health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 11-20 minutes
98972	Qualified nonphysician health care professional online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 21 or more minutes
99441	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7

	days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion
99442	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion
99443	Telephone evaluation and management service by a physician or other qualified health care professional who may report evaluation and management services provided to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7 days nor leading to an E/M service or procedure within the next 24 hours or soonest available appointment; 21-30 minutes of medical discussion
98966	Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion
98967	Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 11-20 minutes of medical discussion
98968	Telephone assessment and management service provided by a qualified nonphysician health care professional to an established patient, parent, or guardian not originating from a related assessment and management service provided within the previous 7 days nor leading to an assessment and management service or procedure within the next 24 hours or soonest available appointment; 21-30 minutes of medical discussion
G0406	Follow-Up Inpatient Telehealth Consultation, Limited, Physicians Typically Spend 15 Minutes Communicating with the Patient via Telehealth
G0407	Follow-Up Inpatient Telehealth Consultation, Intermediate, Physicians Typically Spend 25 Minutes Communicating with the Patient via Telehealth

G0408	Follow-Up Inpatient Telehealth Consultation, Complex, Physicians Typically Spend 35 Minutes or More Communicating with the Patient via Telehealth
G0425	Telehealth consultation, emergency department or initial inpatient, typically 30 minutes communicating with the patient via Telehealth
G0426	Initial inpatient Telehealth Consultation, typically 50 minutes communicating with the patient via telehealth
G0427	Initial inpatient Telehealth Consultation, typically 70 minutes or more communicating with the patient via Telehealth
G2010	Remote evaluation of recorded video and/or images submitted by an established patient (e.g., store and forward), including interpretation with follow-up with the patient within 24 business hours, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment
G2012	Brief communication technology-based service, e.g. virtual check-in, by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related e/m service provided within the previous 7 days nor leading to an e/m service or procedure within the next 24 hours or soonest available appointment; 5-10 minutes of medical discussion
G2061	Qualified nonphysician healthcare professional online assessment, for an established patient, for up to seven days, cumulative time during the 7 days; 5-10 minutes
G2062	Qualified nonphysician healthcare professional online assessment service, for an established patient, for up to seven days, cumulative time during the 7 days; 11-20 minutes
G2063	Qualified nonphysician qualified healthcare professional assessment service, for an established patient, for up to seven days, cumulative time during the 7 days; 21 or more minutes
Q3014	Telehealth Originating Site Facility Fee