New Faces, New Places, Same Great Care

TYP is Moving

As of January 1, 2020 the Transgender Youth Program will be moving to the Pediatric Primary Care office at 1 South Prospect in Burlington.

We are so excited to start this part of our journey at Pediatric Primary Care and start to fully incorporate transgender health care into the primary care setting.

It has been an honor to have worked closely with the staff at the Children’s Specialty Center since the program opened in 2016. Special thanks to the medical assistants, front desk staff and all the members of the Children’s Specialty Center staff who helped us provide care to over 100 families in the last three years. We are excited to continue providing excellent care to our patients in our new home.

Want to know what this means for your child’s care or as a community provider who works with us? Continue reading to find out more about the move and how we have been getting ready to start seeing patients in the New Year at our new location.

IN THIS ISSUE

- TYP is Moving [ pg. 1 ]
- Farewell Candy Bedard [ pg. 2 ]
- Hiring Nursing Position [ pg. 2 ]
- Welcome Libby MacDonald, APRN [ pg. 2 ]
- TYP Updated Contact and Wayfinding [ pg. 3 ]
- TYP Open House [ pg. 4 ]
- Name and Gender Marker Changes [ pg. 4 ]
Farewell Candy

It is with sad hearts that we announce the retirement of our beloved nurse coordinator Candy Bedard. Candy has been a dedicated nurse at UVM Medical Center for over 30 years. Candy is an integral part of the creation and growth of the Transgender Youth Program. Over the last 3.5 years, Candy has grown to be an advocate for transgender health care and helped expand our program offerings to over 100 families in Vermont and New York. It has been an honor to work with her.

Candy’s love for this work and dedication is apparent when you ask her to describe her experiences teaching our youth how to self-administer testosterone. Always with a smile on her face, Candy has shared that being able to walk our youth through this first step has become the best part of her job. This program wouldn’t exist without Candy’s continued dedication and expertise. We are so grateful to her for everything she has done for this program and for the many lives that she has forever changed. We wish her a retirement filled with adventure and relaxation. We know Candy will always remain an important part of the Transgender Youth Program team. Please join us at our Open House on January 23 from 6-7pm to celebrate our new location and help us celebrate Candy as she enters her retirement. More details to come!

Welcome Libby MacDonald, APRN

Libby McDonald, APRN, is delighted to join the Transgender Youth Program team. In addition to this new role, Libby works as a nurse practitioner in Pediatric Primary Care at UVM Children’s Hospital, where she splits her time between clinic and School Based Health Centers in the Burlington School District. Before graduating as a nurse practitioner, she worked as an RN in Addiction Medicine and Women’s Health. In her previous life before nursing school, she worked in the non-profit sector helping schools develop Farm to School programs, and with non-profits working on social justice and environmental issues. When not working, she enjoys hiking, cross country skiing, reading, and soaking up the Vermont sun, whenever possible.

We are Hiring!

With the retirement of Candy Bedard, RN, we are currently searching for a new nurse to work with both the Transgender Youth Program and the Adolescent Medicine Clinic. This role would be a part-time position, with hours Monday-Friday. If you are interested in applying or know someone who might be interested, please see the job posting here.
Getting a hold of the Transgender Youth Program

Please note that as of January 1, 2020 the only phone number for the Transgender Youth Program is (802) 847-3811. We are no longer a division of Pediatric Endocrinology and therefore cannot be reached at their number. We request that all calls regarding the Transgender Youth Program be directed to (802) 847-3811. We will have dedicated staff answering this line during business hours.

If you are a provider referring to the Transgender Youth Program, referrals can be made to Adolescent Medicine at UVM Medical Center or faxed to

Find us at our new home

GPS Address: 1 South Prospect, Burlington, VT 05401

Arriving at 1 South Prospect:

Security will direct you where to park. Enter the building through the main entrance. Turn left and walk all the way down the hall (past registration on your left and the lab on your right). Continue straight through the intersection near the end of the hall towards Burlington Adult Primary Care. On your left you will see Elevator B. Take Elevator B to Level 3. Pediatric Primary Care, Transgender Youth Program Clinic will be immediately to your left when you get off the elevator. Please walk through the waiting room and check in at the front desk.

How we’ve been preparing staff for primary care

- **Holding in person trainings with the Transgender Youth Program Advisory Council.** Three in person trainings have been mandatory for all pediatric primary care staff to attend in order to help best serve our youth and families.

- **Transgender Youth Program staff on site available to answer questions.** Transgender Youth Program staff have been on site already working to answer staff questions and concerns.

- **Dedicated leadership to help guide this process of change.** We are so grateful to Renee Dall, Pediatric Primary Care Supervisor, for helping the Transgender Youth Program seamlessly transfer care to the new office.

- **Ongoing feedback and change.** We will continue to work with all staff at our new location and across the hospital to ensure our patients are receiving high quality care.
Transgender Youth Program Open House

Thursday, January 23 from 6:00 - 7:00 pm

Join us as we begin our journey in our new office space at Pediatric Primary Care at 1 South Prospect, Burlington VT 05401. Have a chance to tour the new location and meet new faces and reconnect with staff. Hear about any changes to clinic operations that might affect you or your family. There will be a farewell dedication to Candy Bedard, RN who has been tirelessly dedicated to the Transgender Youth Program since it opened. Light refreshments will be provided. We hope to see you on Thursday, January 23 from 6:00-7:00pm at the Pediatric Primary Care Office at 1 South Prospect, Burlington VT 05401.

Formal invitations to be sent via email, so keep an eye on your inboxes for further information.

Name and Gender Marker Changes for Vermont Birth Certificates

Legally Changing Gender Marker:
The process for legally changing one’s gender marker on a birth certificate in Vermont changed as of July 1, 2019. The new process is now done solely through the Vermont Department of Health, Vital Records Office. You no longer need to apply for a gender marker change through your local probate court. You can find all necessary forms here.

Legally Changing Name:
The process for legally changing your name or your child’s name has not changed. This still needs to happen through your local probate court. In order to change the name on the birth certificate, you will need to send a certified copy of the court-order for name change to the Vermont Department of Health, Vital Records Office. You can find any necessary forms on their website here. You can submit the certified copy of the court-order for name change when you apply for a legal gender marker change as well.

If you have questions regarding the name and gender marker change process for yourself or your child, feel free to reach out to Theresa Emery, MSW at Theresa.emery@uvmhealth.org or 802-847-3811.

Caregivers of Trans Youth Facebook Page

Want to get connected to other caregivers of trans youth? Consider joining the Trans Youth Program Advisory Council’s closed Facebook group for caregivers. It is our hope that this social media platform supports parents and caregivers of trans youth in connecting with one another: we encourage you to ask questions, share stories, and revel in the successes and challenges that come with all the light and joy of raising children. (Please speak to the youth in your care about joining this group to honor their confidentiality!) Please click on this link to request to join the group.