



National Improvement Partnership Network (NIPN) Improvement Partnership Operations Training

**BALLROOMS A & B
KELLOGG CONFERENCE CENTER AT GALLAUDET UNIVERSITY
WASHINGTON DC
SEPTEMBER 11-12, 2014**

Agenda

September 11, 2014

- 9:00 **Welcome & Introductions**
- 9:05 **NIPN Ahead**
NIPN leadership will highlight accomplishments of the past year and will address the question “What does the future hold for NIPN?”
Wendy Davis, MD & Judy Shaw, EdD, MPH, RN
- 9:30 **Tweet it Out: What Have You Done with Your IP Lately?**
IPs will engage in a Twitter-inspired interactive activity to promote networking and cross-pollination of ideas.
Sara Barry, MPH
- 10:30 **Guest Speaker: Shaping the Future of Pediatric Healthcare through Innovation**
This session will highlight recent innovations, promising findings, and discuss opportunities for IPs to better position their organizations to inform pediatric healthcare delivery over the next few years.
Ellen Marie Whelan, NP, PhD, FAAN, Senior Advisor for the Innovation Center at the Centers for Medicare & Medicaid Services
- 11:30 **Ask the Experts – WORKING LUNCH**
Participants will select from six work groups for an interactive discussion
- 12:30 **A Glimpse into Work Group Discussions**
Work group facilitators will briefly share two themes that emerged from the group discussions and identify next steps, if any, to ensure progress on these topics over the coming months.
Barbara Frankowski, MD, MPH

- 12:50 **Perspectives in Population Health: The Value of Key Driver Diagrams**
Using examples from two IPs, this session will employ key driver diagrams as a tool to enhance communication and collaboration with partners in support of population health goals/objectives. Participants will then utilize this tool in a small group hands-on activity.
Wendy Davis, MD & Peggy Stemmler, MD
- 2:00 **Break**
- 2:30 **Concurrent Breakout Sessions:**
A. Operations Track: Funding & Sustaining Your IP
Led by a panel of experienced IP leaders, this session will examine new funding opportunities on the horizon, consider pilot projects involving payer partners, examine opportunities for Medicaid Administration, consider creative IP funding strategies, and discuss effective strategies to manage IP growth/contraction.
Allen Coffman, MD; Jane McGrath, MD; Garry Schaedel, MHS; Judy Shaw, EdD, MPH, RN; & Mark Weissman, MD
- B. QI Coaching Track: Unpacking the Magic: What Happens During QI Coaching Sessions with Practices?**
Led by a team of experienced QI coaches, this session will use a case study approach to explore various models of practice QI engagement including selecting/adapting QI curricula for your intended audience, the use of informal vs. structured QI training, and the frequency of interactions with practices, among others. There will be time to share IPs' experiences with tools to support QI coaching.
Kirsten Bennett MS, RD, LD & Chris Pellegrino, MS
- 4:00 **Meaningful Ways for IPs to Engage Families**
Through an interactive panel discussion we will explore ways in which IPs can promote and strengthen the role of family members as integral members of practice-based QI teams.
Pattie Archuleta; Lynda Honberg, MHSA; Jill Rinehart, MD; Josie Thomas; & Mark Weissman, MD
- 5:00 **Conclusion of Day One**
- 6:45 **Optional Networking Dinner**
Join us for casual conversation over dinner and get to know your colleagues from across the country. Open to all participants through advanced registration.

September 12, 2014

- 7:45 **Thinking Together: Optimizing Maintenance of Certification for Your IP**
Breakfast discussion hosted by the American Board of Pediatrics
Laura Couch
- 8:45 **Overview of Day Two**
Sara Barry, MPH
- 9:00 **Guest Speaker: Expanding Partnership Opportunities by Linking
MCHB’s Streamlined National Performance Measures to Quality
Improvement**
This session will identify ways IPs can leverage MCHB’s new performance
measures to expand partnerships within your state and examine innovative
work to address social determinants of health through use of state-based QI
strategies to enhance maternal and child health outcomes.
Lacy Fehrenbach, MPH, CPH, Director of Programs, AMCHP
- 10:00 **Concurrent Breakout Sessions:**
- A. Operations Track: Improving Data Collection, Management and
Reporting Across Your IP**
Led by a panel of experienced IP leaders, this session will examine strategies
IPs can use to improve the rigor of data they collect as well as their reporting
and dissemination of project results. Discussions will focus on best practices
among IPs as well as common metrics and new measure sets IPs can consider
when planning new initiatives.
*Sara Barry, MPH; Cason Benton, MD; Marianne Hamilton Lopez, PhD,
MPA; & Chuck Norlin, MD*
- B. QI Coaching Track: Enhancing Practices’ Use of Data to Guide and
Inform Tests of Change**
Participants will explore strategies IPs can employ to support and enhance
practice’s sophistication in collecting, utilizing, and reporting on their data.
Discussion topics will include frequency and scope of data collection and
reporting, MOC vs non-MOC project data requirements, and the increasing
importance of common measures.
*Gabi Baraghoshi, RN, MPH; Kirsten Bennett, MS, RD, LD; & Barbara
Frankowski, MD*
- 11:45 **Ask the Experts – WORKING LUNCH**
Participants will select from four work groups for an interactive discussion or,
through pre-registration can sign up for a small group mentoring session with
an experienced IP leader or QI coach.

- 12:45 **Guest Speaker: Marketing Your IP: Leveraging Your Existing Resources More Effectively**
What are three things your IP could do tomorrow to improve your brand? How can your IP clarify and target messaging to specific audiences? How can social media move your IP forward? Learn new strategies to market your IP to capture the attention of your key audiences and begin to customize your implementation strategy so that you can deploy it when you return home.
Alison Betty, Partner GMMMA & Sandy Won, Vice President GMMB
- 1:45 **Getting Ahead: Strategic Planning for IPs**
During this session IPs will discuss various models for IP leadership, operations, and advisory board support and oversight. Together, we will consider ways to work more effectively with partners as well as strategies to manage their expectations and address conflicting priorities within your state.
Rachael Comeau, MBA & Peggy Stemmler, MD
- 2:45 **Break**
- 3:00 **World Cafe: Get the Answers You Need from IP Experts around the Country and Share Your Expertise with Colleagues**
This dynamic session will provide participants with an opportunity to address specific questions or concerns about IP infrastructure and operations as well as designing and conducting measurement-driven quality improvement projects in primary care settings. Participants will have time to seek guidance to help move their work forward as well as to share their expertise on hot topics as they emerge from discussions over the two days. This session will be highly interactive so come prepared with your burning questions.
- 4:00 **Setting the Stage to Return Home: Capturing New Ideas and Putting Them into Action**
Participants will reflect on lessons learned over the past 1.5 days and identify 2-3 key tools/techniques/strategies to act upon when returning home.
Barbara Frankowski, MD, MPH
- 4:15 **Conclusion of Day Two**

Please note: times and speakers are subject to change.